

Project Title: Brancote STW

Project Ref: A7S/13437

WONDERFUL ON TAP

SEVERN

TRENT

::Please keep this letter handy until the work is complete ::

Severn Trent
Customer Care
PO Box 407
Darlington
DL1 9WD

October 2025

Dear Customer

You're Invited: Drop-In Event to Discuss Severn Trent Works in Your Area

We'd like to invite you to a local drop-in event to talk about work Severn Trent are doing at the Brancote treatment works.

This is a great opportunity to meet the project team, ask questions, and find out more about what the work involves, how long it will take, and how it might affect you. We're committed to keeping disruption to a minimum and want to make sure you have all the information you need.

Event details

Location: Tixall & Ingestre Village Hall, 2 Ivy Cottages, Tixall, Staffordshire, ST18 0XT

Date: Thursday 23rd October 2025

Time: 4:30 PM – 7:00 PM

Drop in at any time – no appointment needed.

Whether you're a resident, business owner, or just curious about the improvements being made, we'd love to see you there.

If you have any questions ahead of the event, please don't hesitate to get in touch with me.

We look forward to seeing you soon.

Who can I contact about this work?

- If you have any queries, you can get in touch with me on **07484 508246**, Mon – Fri, between 8am and 4pm.
- Or you can send an email to communitycomms@severntrent.co.uk

Yours faithfully,

Lydia Coles, Community Communications Officer
Severn Trent