

Project Title: Brancote STW
Project Ref: A75/13437

WONDERFUL ON TAP

SEVERN
TRENT

::Please keep this letter handy until the work is complete ::

Ms J Davies (Parish Council clerk)
29 The Crescent
Doxey
Stafford
ST16 1ED

Severn Trent
Customer Care
PO Box 407
Darlington
DL1 9WD

July 2025

Dear Customer

We're carrying out some essential improvements near your home

We're investing £53 million to improve the sewage treatment works located in Brancote, Stafford. The site has served the community for many years, collecting and recycling wastewater from homes and businesses, but now needs some improvements.

These improvements will extend the lifespan of the site and prepare us for a changing climate, increasing demand and protect the health of local rivers.

What will we be doing?

We will be upgrading the existing treatment works and adding new assets to allow for more storage capacity to further improve the treatment process.

Information about the work

Work on the **Brancote STW** site will **begin late summer 2025** and will **take approximately 36 months** to complete. We'll be working during usual working hours, so 7:30am to 17:00pm.

We want to inform you that we will soon start setting up the site in preparation for the upcoming construction works. These initial activities are essential to ensure a smooth and efficient start to the main construction phase.

Startup activities include:

- set up a temporary compound on site to provide clean and safe facilities for the team
- Connecting power supply to site
- Delivery and installation of equipment and materials
- Vegetation clearance (we will reinstate the area by planting back any trees and shrubs removed)

Throughout the works, you could see increased traffic as well as an increase in noise. Construction traffic will use the access road off Tixall Road.

Please see map overleaf for location.

Thank you for bearing with us

This work is important, but we know work of this type can be a nuisance. Please be assured that we, and our **contract partner, MWH Treatment**, will be doing everything we can to minimise any disruption.

Will my water supply be affected?

We don't anticipate any disruption to your water or waste services during this work, so if you experience any issues, please contact our 24hr Customer Operations Centre on **0800 783 44 44**.

Who can I contact about this work?

- If you have any queries, you can get in touch with me on **07484 508246**, Mon – Fri, between 8am and 4pm.

Yours faithfully

Lydia Coles

Communications Officer

Severn Trent

Location of work

